DIMAPUR GOVERNMENT COLLEGE

Student Satisfaction Survey (SSS) for the year 2021-2022

Dimapur Government College has been regularly involved in augmenting the academic growth of the students and has constantly aimed at their academic enrichment. The college conducts a Student Satisfaction Survey (SSS) annually to collect the students' feedback with respect to the teaching and learning process and suggestions if any for improvement in various academic areas are taken into cognizance and improvement is implemented as and when required. A Student Satisfaction Survey was conducted for the academic year 2021-2022 based on the questionnaire provided by the National Assessment and Accreditation Council (NAAC). The survey was conducted in the month of April, 2022.

Out of the total of 1403 students in Even Semester 2022, a total of 1300 students participated in the survey, out of which 1036 students (Male = 255, Female = 780, others =1) are from the Arts Stream and 264 students (Male = 130, Female = 134, others = 0) are from the Commerce Stream (Details annexed). The reports were analyzed by a team of 3 (three) members who were appointed for the purpose. Responses are analyzed and reported in frequencies, percentage and graphs.

It was observed from the survey that irrespective of the course and gender, the responses of the students were positive and they reported to be generally satisfied with the various parameters of the teaching and learning process of the college. A certain percentage of the students reported to be slightly dissatisfied with three parameters, from the survey, dealing with the role of Institute in promoting internship, student exchange, and field trip opportunities for students; and mentorship. Hence, further investigation and implementation of change is needed.

The students reported the need for conduct of mid-term exams/ monthly assessment through class tests to assess their knowledge of the syllabus. It was also observed that majority of the students preferred the teachers to effectively use ICT in the classroom. The students also suggested that there should be more interaction between the teachers and students and opportunities for field trips, skill development activities and extracurricular activities (music club, dance club). The students in their feedback opined the need to improve the infrastructure of the college.

The observation / suggestions given by students to improve the overall teaching – learning experience in the institution were the following:

- Conduct of mid-term exams
- Effective use of ICT in the classroom
- Use of microphones in larger classroom
- Lack of opportunities for field trips

- Lack of skill development activities
- Lack of extracurricular activities: music club, dance club, book club etc
- Need to increase toilet facilities
- Improvement of infrastructure in the college

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