

# **DIMAPUR GOVERNMENT COLLEGE**

**Dimapur - 797112, Nagaland**

**NAAC Accredited Grade B+**

## **GRIEVANCE REDRESSAL CELL**

### **ANNUAL REPORT: 2022 - 2023**

The GRC addresses the grievances of the students in a timely manner. This Semester, their problems were mainly to do with the Class Routine and the College Bus service. The need for more drinking water facility also came up.

The College has addressed their grievance regarding the Class Routine and necessary changes and adjustments have been made.

Regarding the Bus service, the College Authority and the Bus Management Committee have put forward proposals to the Government for better and more Bus services for the students' community.


In regards to the drinking water facility, the College authority is in the process of making a water filtering centre.

The suggestion and complaint box has been opened at the end of each month. At times the box is empty.

### **Members:**

Principal	: Convenor
Sedevino	: Coordinator
Dr. Moakala	: Member Secretary
Vice Principal	: Member
Sentinungla	: Member

  
**Principal**  
**Dimapur Govt. College**  
**Dimapur : Nagaland**

  
**(MS. SEDEVINO)**  
Assoc. Prof. & Co-ordinator  
Grievance Redressal Cell

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## GRIEVANCE REDRESSAL CELL

### REPORT OF GRIEVANCE REDRESSAL CELL REPORT: 2022-2023:

Nature of Grievance	Decision Making Authority	Time for Action Taken	ATR
<b>Class Routine:</b> There were some discrepancies in the Class Routine at the start of the Semester.	Vice-Principal's office	One week	Final Routine updated
<b>College Bus service:</b> Students wanted more buses to ply.	Bus Management Committee	One week	Issue settled. College authority to look into the same.
To wear a traditional Item with College Uniform	Uniform Compliance Committee	Two days	Students allowed to wear a traditional item every first Wednesday of the month
More Drinking water facility	College Authority	One month	Borewell in progress
Absence from class and internal examinations for genuine reasons.	Vice-Principal's office	Within one week	Allowed to appear internal exams after due verification.
Choice of uniform for a case with gender dysphoria	Vice-Principal's office and Uniform Committee	Immediate	Allowed to wear the choice of uniform for the course of student's time in the college.

  
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