

DIMAPUR GOVERNMENT COLLEGE

Survey and Analytics Committee

Students Satisfaction Survey 2022-23

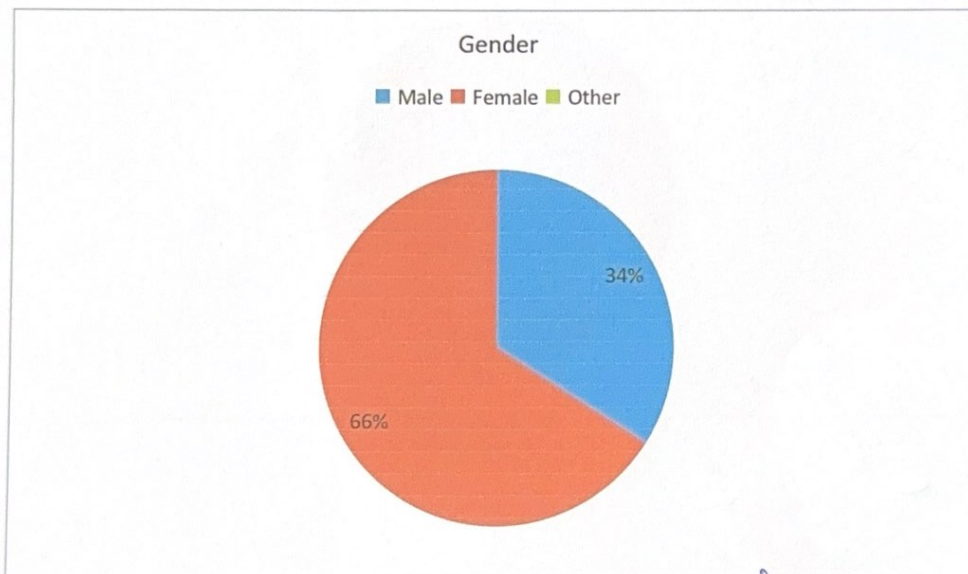
The students satisfaction survey was conducted for the academic year 2022-23 based on the questionnaire provided by the National Assessment and Accreditation Council (NAAC). The survey was conducted in the month of May 2023 for the even semester students.


A total of 1400 students from Bachelor of Arts (B.A.) and Bachelor of Commerce (B.Com) participated in the survey, comprising of 476 male and 924 female (Male- 34% and Female 66%). Responses are analyzed and reported in percentages with pie-charts.

It was observed from the survey that irrespective of gender the responses of the students were positive and they reported to be generally satisfied with the various parameters of the teaching and learning process of the college.

The students in their feedback opined the need to improve the infrastructure of the college which needs to be taken note of and changes brought accordingly for the better functioning of the college.

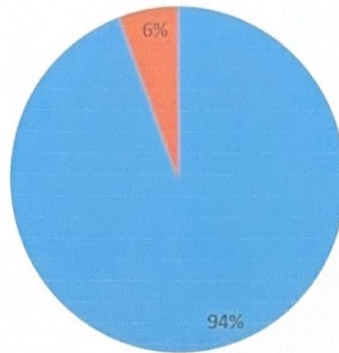
Detailed data of the survey in the form of charts are as follows:




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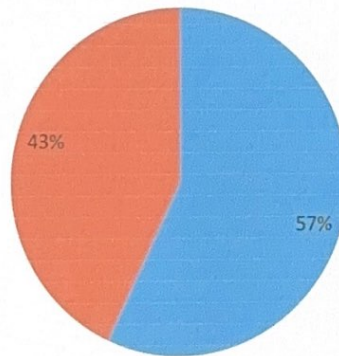
1. How much of the syllabus was covered in the class?

■ 85-100% ■ 70-84% ■ 55-69% ■ 30-54% ■ Below 30%



2. How well did the teachers prepare for the classes?

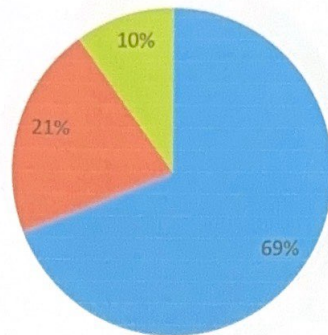
■ Thoroughly ■ Satisfactorily ■ Poorly ■ Indifferently ■ Won't teach at all




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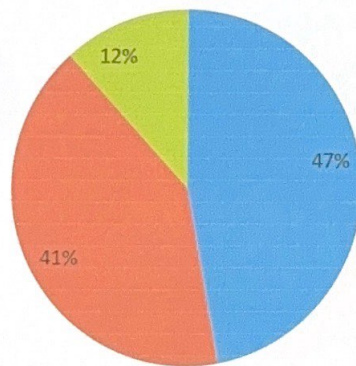
3. How well were the teachers able to communicate?


- Always effective
- Sometimes effective
- Just satisfactorily
- Generally ineffective
- Very poor communication



4. The teacher's approach to teaching can best be described as

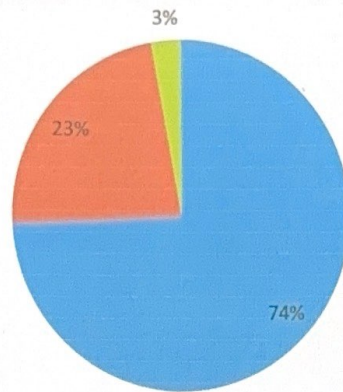
- Excellent
- Very good
- Good
- Fair
- Poor




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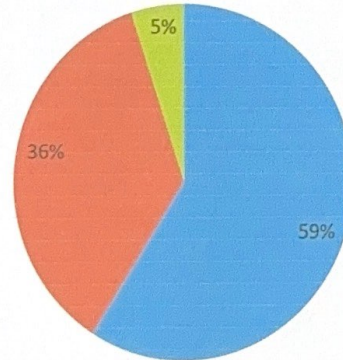
5. Fairness of the internal evaluation process by the teachers

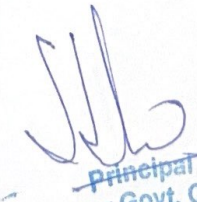
Always fair Usually fair Sometimes unfair Usually unfair Unfair



6. Was your performance in assignments discussed with you?

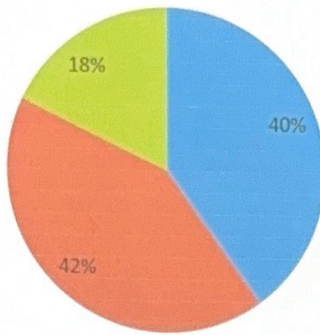
Every time Usually Occasionally/sometimes Rarely Never




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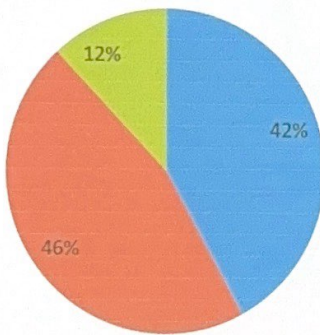
7. The institute takes active interest in promoting internship, student exchange, field trip opportunities for students


■ Regularly ■ Often ■ Sometimes ■ Rarely ■ Never



8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

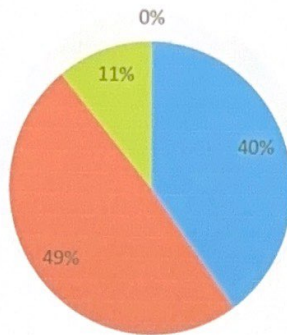
■ Significantly ■ Very well ■ Moderately ■ Marginally ■ Not at all




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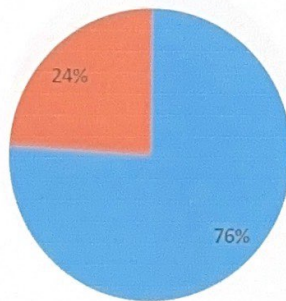
9. The institution provides multiple opportunities to learn and grow through mentoring, career counselling programme, remedial and revision classes

■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree



10. Teachers inform you about your expected competencies, course outcomes and programme outcomes (exposition of syllabi and objectives):

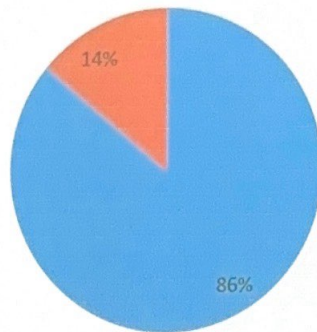
■ Every time ■ Usually ■ Occasionally/sometimes ■ Rarely ■ Never




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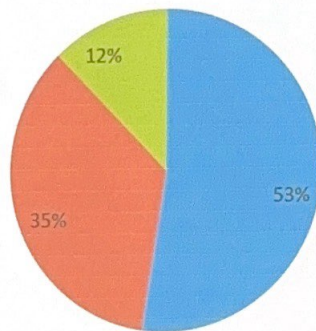
11. Your mentor does a necessary follow-up with an assigned task to you.

■ Every time ■ Usually ■ Occasionally/sometimes ■ Rarely ■ I don't have a mentor



12. The teachers illustrate the concepts through examples and applications

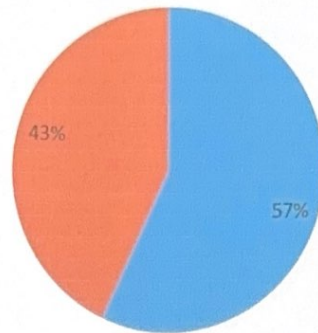
■ Everytime ■ Usually ■ Occasionaly/sometimes ■ Rarely ■ Never




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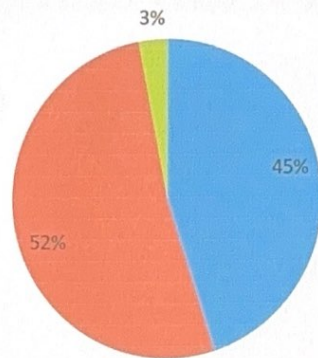
13. The teachers identify your strengths and encourage you with providing right level of challenges.

■ Fully ■ Reasonably ■ Partially ■ Slightly ■ Unable to



14. Teachers are able to identify your weaknesses and help you to overcome them.

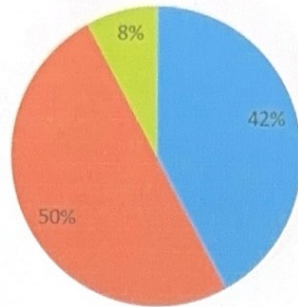
■ Every time ■ Usually ■ Occassionaly/sometimes ■ Rarely ■ Never




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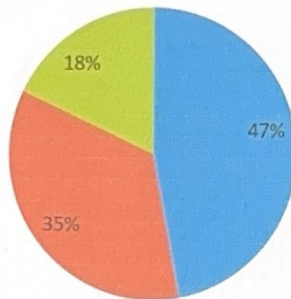
15. The institution makes effort to engage students in the mentoring, review and continuous quality improvement of the teaching learning process.


■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree



16. The institute/teachers use student centric methods, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.

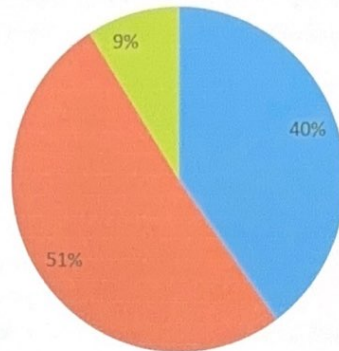
■ To a great extent ■ Moderate ■ Somewhat ■ Very little ■ Not at all




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19. The overall quality of teaching-learning process is very good.

■ Strongly agree ■ Agree ■ Neutral ■ Disagree ■ Strongly disagree



20. Give three observations/suggestions to improve the overall teaching-learning experience in your institution. Students can also mention the weakness of the institute here.

- * Better environment of the class like fan, benches and better classroom.
- * Improve ICT facilities in classrooms.
- * Improve the infrastructure of the college.
- * More opportunities for students to acquire skill based courses to help get more knowledge and more equipped to go out into the world.

(Ms. Toviholi Swu)
Convener
Survey & Analytics Committee

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Action Taken Report

Upon analysing the Students Satisfaction Survey (2022-2023) and the feedback given by the students, the institution has tried to ensure that their grievances were looked into. The following are the action taken after:

1. For better environment of classrooms new benches were installed and 8 new ceiling fans were added.
2. 16 sets of stone benches installed around the campus.
3. To enhance the ICT facilities in classrooms, new projectors were installed in some classrooms namely room 2 (Economics), Room 03 (Commerce), 22 (Arts Block), and 5 projector pointers bought.
4. New acoustic system installed for sound proofing and echo control in the auditorium to facilitate all college functions and events.
5. The Seminar Hall has been upgraded with extra inverter back up for uninterrupted power supply.
6. Commerce stream moved to bigger classrooms in the newly constructed Commerce Block with 30 KVA generator for 24/7 power back up.
7. Better water facilities in Commerce Block with additional water tank (2000 litres) installation and upgraded plumbing.
8. The college canteen underwent a facelift with a fresh coat of paint and improved water facilities.
9. College boundary wall enhanced and repaired for better security within the campus.
10. Skill-oriented courses introduced. DGC officially became a Skill Hub under the National Skill Development Corporation on 18th April, 2023. Several trades are being conducted under this initiative including Computer Hardware (Assistant Installation Computing and Peripherals) technician, Home Appliances Technician, ITC Coordinator, Sewing Machine Operator and Assistant Beauty Therapist. Multiple training programmes for softs skills and other trades were conducted under UNNATI NXT, Tata Consultancy Services CSR-programme, Security and Exchange Board of India, Nagaland Tool Room and Training Centre. Many of the aforementioned trades will continue to be operational for DGC students, ensuring that they will graduate with a certificate course in at least one skill.


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Convenor

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