## **DIMAPUR GOVERNMENT COLLEGE**

## Dimapur - 797112, Nagaland NAAC Accredited Grade B+

#### GRIEVANCE REDRESSAL CELL

#### AIMS AND OBJECTIVES:

The Grievance Redressal Cell aims to look into the complaints of the students and redress the same as required.

- 1. To address issues and grievances of students as effectively as possible.
- 2. To provide opportunities for students to freely express their grievances.
- 3. The Grievance Redressal Cell shall consider both general and specific nature of students' grievances.
- 4. Identity of the students will be kept confidential.

(MS. SEDEVINO)

Assoc. Prof. & Co-ordinator

Grievance Redressal Cell

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Annual Action Plan: 2023 — 2024

- 1. Continue to put up a suggestion & complaint box for students.
- A format will be available with the VP's office and Students' Council office for students to put in their grievances.
- 3. The box will be opened at the end of each month
- 4. Emergency issues will be looked into immediately.
- Applications received through the Vice Principals office will be reviewed with concerned authority for redressal.

6. Confidentiality will be maintained.

(SEDEVINO)

Assoc. Prof. & Coordinator Grievance Redressal Cell

# **Dimapur Government College**

# **Grievance Redressal Format**

Nature of Grievance *					
	*				
Date	:				
Name	:				
Signature	:				
*Confidentiality will be maintained.					

# **Dimapur Government College**

# **Grievance Redressal Format**

Nature of Grievance						
Date	:					
Name	:					
Signature	:					

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Dimapur College

<sup>\*</sup> Confidentiality will be maintained.