

Ba/Bs/Bc/VAC15

229

2025

(FYUGP)

(2nd Semester)

SOFT SKILLS DEVELOPMENT

Paper Code : VAC15

Full Marks: 37.5

Pass Marks: 40%

Time : 2 hours

(PART B — DESCRIPTIVE)

(Marks : 25)

The questions are of equal value

Answer any **five** questions

1. Why is diversity valued in teams? How can inclusive collaboration be fostered within a diverse teams?

Or

What are the common areas of conflict within teams?
Explain the strategy to resolve it.

21L/110a

(Turn Over)

Signature of
Scrutiniser(s)

Signature of
Examiner(s)

Signature of
Invigilator(s)

/110

2. Explain the significance of empathy in enhancing interpersonal relationships and communication skills.

Or

Discuss the impact of Emotional Intelligence on personal well-being and mental health management in everyday life.

3. Discuss the role of neuroplasticity in enhancing personal growth and adaptation.

Or

Explain the concept of pivoting strategies in response to changing scenarios.

4. Discuss the role of adaptability in leadership and explain how it contributes to navigating change within an organization.

Or

Describe the differences between transformational and transactional leadership styles.

5. Explain the significance of critical thinking in problem-solving.

Or

Demonstrate the use of Fishbone Diagrams to analyse the causes of a persistent social change.

Subject Code : Ba/Bs/Bc/VAC15

To be filled in by the candidate

BA / BSc / BCom / BBA / BCA
2nd Semester End Term
Examination, 2025 (FYUGP)

Subject

Paper

INSTRUCTIONS TO CANDIDATES

1. The Booklet No. of this script should be quoted in the answer script meant for descriptive type questions and vice versa.
2. This paper should be ANSWERED FIRST and submitted within 1 (one) Hour of the commencement of the examination.
3. While answering the questions of this booklet, any cutting, erasing, overwriting or furnishing more than one answer is prohibited. Any rough work, if required, should be done only on the main Answer Book. Instructions given in each question should be followed for answering that question only.

Signature of
Scrutiniser(s)

Signature of
Examiner(s)

Booklet No. A 2229

Date Stamp

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Candidate

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Roll No.

Regn. No.

Subject

Paper

DESCRIPTIVE TYPE

Booklet No. B

Signature of
Invigilator(s)

(2)

2. Which of the following is a resolution technique for team conflicts?

- (a) Ignoring the conflict ()
- (b) Encouraging gossip ()
- (c) Meditation ()
- (d) Encouraging competition within the team ()

3. Which of the following is a source of team conflict?

- (a) Shared goals ()
- (b) Clear communication ()
- (c) Role ambiguity ()
- (d) Constructive feedback ()

4. Which is the primary focus of Emotional Intelligence (EI) training?

- (a) Enhancing technical skills ()
- (b) Developing cognitive abilities ()
- (c) Improving emotional awareness and regulation ()
- (d) Ignoring emotions in professional settings ()

5. Which scenario best demonstrates self-awareness in an individual?

- (a) Ignoring one's emotions in various situations ()
- (b) Recognizing and acknowledgement personal emotions in different contexts ()
- (c) Reacting impulsively to emotional triggers ()
- (d) Consistently avoiding emotional responses ()

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(3)

6. Which skill is primarily associated with cultivating self-awareness in EI?

- (a) Effective communication ()
- (b) Conflict resolution ()
- (c) Emotional regulation ()
- (d) Recognizing and understanding personal emotions ()

7. How does neuroplasticity contribute to the adaptability of the brain?

- (a) By restricting cognitive abilities ()
- (b) By promoting fixed neural pathways ()
- (c) By inhibiting changes in the brain ()
- (d) By facilitating the brain's ability to rewire and adapt to new situations ()

8. Why is the understanding of failures crucial for personal growth?

- (a) Failure inhibits progress and development ()
- (b) Failures limit the exploration of innovative solutions ()
- (c) Failures provide valuable insights and lessons for improvement ()
- (d) Failures indicates incompetency and inability to succeed ()

9. What impact do global shifts and dynamics have on societal structures?

- (a) Maintenance of stability in societal systems ()
- (b) Encouragement of constant adaptation and change ()
- (c) Limitation of technological advancements ()
- (d) Stagnation in societal growth and evolution ()

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(4)

10. What does vulnerability in leadership primarily foster within a team?

(a) Fear of judgment

(b) Innovation and growth

(c) A rigid work culture

(d) Micromanagement

11. Why is continuous learning highlighted as a crucial aspect of leadership, based on the text?

(a) To create rigid leadership styles

(b) To limit adaptability

(c) To navigate evolving challenges

(d) To maintain a stagnant organizational culture

12. Which role within an organizational primarily focuses on day-to-day operational efficiency?

(a) Manager

(b) Leader

(c) Visionary

(d) Coordinator

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(5)

13. Which step in problem-solving involves identifying the core issue?

(a) Analysis

(b) Identification

(c) Decision-making

(d) Evaluation

14. What factor is crucial in navigating complex problems?

(a) Clarity

(b) Ambiguity

(c) Simplification

(d) Linear thinking

15. What role does critical thinking play in problem-solving?

(a) Limiting perspectives and ideas

(b) Encouraging exploration of diverse viewpoints

(c) Avoiding analysis and assessment

(d) Following conventional approaches

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(6)

II. Answer any five questions in short : 1 X 5 = 5

1. What do you understand by the term 'problem-solving'?

- (a) Analysis
- (b) Identification
- (c) Decision-making
- (d) Evaluation

14. What factor is crucial in assessing complex problems?

- (a) Clarity
- (b) Ambiguity
- (c) Simplification
- (d) Linear thinking

15. What role does critical thinking play in problem-solving?

- (a) Limiting perspectives and ideas
- (b) Encouraging exploration of diverse viewpoints
- (c) Avoiding analysis and assessment
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(7)

2. Define adaptability.

(8)

3. What is pivoting?

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(9)

4. Define 'servant leadership'.

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(10)

5. What is emotional intelligence?

(11)

6. Give one strategy for improving strategy skills.

(12)

7. What is the difference between "team" and "group".
